



Bed Bugs and Risk Management: Non-Optional Behaviors *

You have entered in to a cooperative relationship, not one that has room for conflict. The potential for loss is too high.

INSURANCE

- Understand your insurance.
- Understand your vendors' insurance.
 - Are you an "insured" under their policy?
 - Minimum standards for what you require from your vendors.
 - Are you flexible in what you require?
 - Always get "proof of insurance" and if you have time, confirm that it's valid when the work is actually done for you.
- Work with insurance professionals who understand what you do.
- If you need to make a claim or have a claim made against you, consult with your insurance professionals and your legal counsel immediately.

PEST CONTROL PARTNERSHIP

- Understand the "bed bug" contract or service agreement that you've been asked to enter in to.
- Understand what you're being asked to sign off on when work is done on your property. Can you live up to your responsibilities?
- Understand what the vendor is signing off on when they agree to do the work.
- Make sure you have the right paperwork and that it's signed by the appropriate parties.

WARNING:

Everyone in your company needs to be aware of your policies. One break in the chain and you can run in to problems.

*This list is not complete! This is only an illustration of some of the areas you need to consider when putting together your Bed Bug Risk Management program.